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Time to refer to the book of true-life historical tales. In this case, it's a corporate crisis that happened to Coca-Cola. It leads off our mini-theme with a pop; see page 11.

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FAMILY ADVOCATE (ISSN 0163-7103) is published quarterly by the Section of Family
Law, American Bar Association, 321 N. Clark St., Chicago, IL 60610-4714. Periodicals
postage paid at Chicago, IL, and additional mailing offices. Subscription to Section mem-
bers ($18) is included in their dues. An attorney who is not a member of the association and
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Stewart Ave., Garden City, NY 11530. Advertising Representatives: John M. O’Hearn,
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Address all advertising orders, contracts, and materials to ABA Publishing Advertising-PPM,
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